



# Labster Accessibility Conformance Report

VPAT® Version 2.0 - October 2017

Name of Product/Version: Labster Virtual Lab Simulations

**Product Description:** Labster provides interactive 3D learning simulations that covers a different range of subjects from biology to physics.

**Date:** March 25, 2020

Contact information: Labster Support <a href="https://help.labster.com/contact-our-support-team">https://help.labster.com/contact-our-support-team</a>

#### **Notes:**

- The current edition of the Labster VPAT only includes the WCAG standard as can be seen in the Standards/Guidelines overview. We aim to include an overview of Section 508 at some point in the future as well.
- Currently we have reviewed our simulations for compliance, but evaluation of our website and other potentially relevant media is still on-going and will be presented in a separate VPAT document.

**Evaluation Methods Used:** Evaluation of our conformance to the standards prescribed are based on general product knowledge, QA reviews and consultation with internal subject matter experts.

## **Applicable Standards/Guidelines**

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0, at <a href="http://www.w3.org/TR/2008/REC-WCAG20-20081211/">http://www.w3.org/TR/2008/REC-WCAG20-20081211/</a>	Level A: Yes Level AA: Yes Level AAA: Yes



Section 508 as published in 2017, at <a href="http://www.Section508.gov">http://www.Section508.gov</a>	No
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, at <a href="http://mandate376.standards.eu/standard">http://mandate376.standards.eu/standard</a>	No

#### **Terms**

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Supports with Exceptions: Some functionality of the product does not meet the criterion.
- Does Not Support: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

### WCAG 2.0 Report

Tables 1 also document conformance with:

- EN 301 549: Chapter 9 Web, Chapter 10 Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 Non-Web Software (closed functionality).
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A, AA, & AAA

Criteria	Conformance Level	Remarks & Explanations
1.1.1 Non-text Content (Level A) Also applies to:	Web: <b>Not Applicable</b> Electronic Docs: <b>Not Applicable</b>	Web: Not Applicable Electronic Docs: Not Applicable
EN 301 549 Criteria	Software: Supports with Exceptions	Software: This is in progress with a goal of being compliant by August 2020.
<ul><li>9.2.1 (Web)</li><li>10.2.1 (non-web document)</li></ul>	Closed: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b>	Closed: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b>



<ul> <li>11.2.1.1 (Software)</li> <li>11.2.2.1 (Closed Functionality Software)</li> <li>11.6.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> 2017 Section 508		
<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul>		
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria  9.2.2 (Web) 10.2.2 (non-web document) 11.2.1.2 (Software) 11.2.2.1 and 11.2.2.2.2 (Closed Software) 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)  2017 Section 508  501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Supports with Exceptions Closed: Not Applicable Authoring Tool: Not Applicable	Web: Not Applicable Electronic Docs: Not Applicable Software: This is in progress with a goal of being compliant by August 2020. Closed: Not Applicable Authoring Tool: Not Applicable
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria  9.2.3 (Web) 10.2.3 (non-web document)	Web: Not Applicable Electronic Docs: Not Applicable Software: Supports with Exceptions Authoring Tool: Not Applicable	Web: Not Applicable Electronic Docs: Not Applicable Software: All spoken words are captioned, but sound effects and additional contextual information is not. This is in progress with a goal of being compliant by August 2020.



<ul> <li>11.2.1.3 (Software)</li> <li>11.2.2.3 (Closed Software) – Does not apply</li> <li>11.6.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> 2017 Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		Authoring Tool: <b>Not Applicable</b>
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria  9.2.4 (Web) 10.2.4 (non-web document) 11.2.1.4 (Software) 11.2.2.4 (Closed Software) 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 2017 Section 508  501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Does Not Support Closed: Not Applicable Authoring Tool: Not Applicable	Web: Not Applicable Electronic Docs: Not Applicable Software: This is in progress with a goal of being compliant by August 2020. Closed: Not Applicable Authoring Tool: Not Applicable
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria  • 9.2.7 (Web)	Web: Not Applicable Electronic Docs: Not Applicable Software: Does Not Support Closed: Not Applicable Authoring Tool: Not Applicable	Web: <b>Not Applicable</b> Electronic Docs: <b>Not Applicable</b> Software: Text formatting and similar are not conveyed through audio etc. This is in



<ul> <li>10.2.7 (non-web document)</li> <li>11.2.1.7 (Software)</li> <li>11.2.2.7 (Closed Software) – Does not apply</li> <li>11.6.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		progress with a goal of being compliant by August 2020. Closed: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b>
2017 Section 508		
<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul>		
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria  9.2.8 (Web) 10.2.8 (non-web document) 11.2.1.8 (Software) 11.2.2.8 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Supports with Exceptions Authoring Tool: Not Applicable	Web: Not Applicable Electronic Docs: Not Applicable Software: Our content is generally presented in a logical and meaningful sequence, however actual testing with assistive technology has not been performed yet. This is in progress with a goal of being compliant by August 2020. Authoring Tool: Not Applicable
<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul>		
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria	Web: Not Applicable Electronic Docs: Not Applicable Software: Supports with Exceptions	Web: <b>Not Applicable</b> Electronic Docs: <b>Not Applicable</b>



<ul> <li>9.2.9 (Web)</li> <li>10.2.9 (non-web document)</li> <li>11.2.1.9 (Software)</li> <li>11.2.2.9 (Closed Software) – Does not apply</li> <li>11.6.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> 2017 Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> 1.4.1 Use of Color (Level A)	Authoring Tool: <b>Not Applicable</b>	Software: Newer simulations are compliant, older simulations will be compliant by June 2020. Authoring Tool: Not Applicable
Also applies to: EN 301 549 Criteria		
<ul> <li>9.2.10 (Web)</li> <li>10.2.10 (non-web document)</li> <li>11.2.1.10 (Software)</li> <li>11.2.2.10 (Closed Software) – Does not apply</li> <li>11.6.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>	Web: Not Applicable Electronic Docs: Not Applicable Software: Supports with Exceptions Authoring Tool: Not Applicable	Web: Not Applicable Electronic Docs: Not Applicable Software: Textual information often uses other modalities than color to convey information such as bolding and underlining. Newer simulations are compliant, older simulations will be compliant by June 2020. Authoring Tool: Not Applicable
2017 Section 508		Additioning root interpretable
<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul>		
1.4.2 Audio Control (Level A) Also applies to:	Web: <b>Not Applicable</b> Electronic Docs: <b>Not Applicable</b>	Web: Not Applicable Electronic Docs: Not Applicable



<ul> <li>EN 301 549 Criteria</li> <li>9.2.11 (Web)</li> <li>10.2.11 (non-web document)</li> <li>11.2.1.11 (Software)</li> <li>11.2.2.11 (Closed Software) - Does not apply</li> <li>11.6.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>2017 Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> </ul>	Software: <b>Supports</b> Authoring Tool: <b>Not Applicable</b>	Software: Audio can be turned on and off easily throughout the simulation. Authoring Tool: <b>Not Applicable</b>
<ul> <li>602.3 (Support Docs)</li> <li>2.1.1 Keyboard (Level A)         Also applies to:         EN 301 549 Criteria         <ul> <li>9.2.15 (Web)</li> <li>10.2.15 (non-web document)</li> <li>11.2.1.15 (Software)</li> <li>11.2.2.15 (Closed Software)</li> <li>11.6.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>2017 Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable Electronic Docs: Supports with Exceptions Software: Supports with Exceptions Closed: Not Applicable Authoring Tool: Not Applicable	Web: Not Applicable Electronic Docs: Not Applicable Software: Keyboard navigation has been possible since June 2019. Fixing bugs for individual simulations is still in progress and planned to be completed by June 2020. Closed: Not Applicable Authoring Tool: Not Applicable
2.1.2 No Keyboard Trap (Level A) Also applies to:	Web: <b>Not Applicable</b> Electronic Docs: <b>Not Applicable</b>	Web: <b>Not Applicable</b> Electronic Docs: <b>Not Applicable</b>



<ul> <li>EN 301 549 Criteria</li> <li>9.2.16 (Web)</li> <li>10.2.16 (non-web document)</li> <li>11.2.1.16 (Software)</li> <li>11.2.2.16 (Closed Software) - Does not apply</li> <li>11.6.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>2017 Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Software: Supports with Exceptions Authoring Tool: Not Applicable	Software: Keyboard navigation has been possible since June 2019. Fixing bugs for individual simulations is still in progress and planned to be completed by June 2020. Authoring Tool: Not Applicable
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria  9.2.17 (Web) 10.2.17 (non-web document) 11.2.1.17 (Software) 11.2.2.17 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)  2017 Section 508  501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: <b>Not Applicable</b> Electronic Docs: <b>Not Applicable</b> Software: <b>Does Not Support</b> Authoring Tool: <b>Not Applicable</b>	Web: Not Applicable Electronic Docs: Not Applicable Software: Our simulations does not allow the user to adjust time limited events currently. This is in progress with a goal of being compliant by December 2020. Authoring Tool: Not Applicable
2.2.2 Pause, Stop, Hide (Level A)	Web: <b>Not Applicable</b>	Web: Not Applicable



Also applies to: EN 301 549 Criteria  9.2.18 (Web) 10.2.18 (non-web document) 11.2.1.18 (Software) 11.2.2.18 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)  2017 Section 508  501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Electronic Docs: Not Applicable Software: Does Not Support Authoring Tool: Not Applicable	Electronic Docs: Not Applicable Software: Our simulations can be paused, but it temporarily exits the simulation, thus not allowing the user to read content etc. This is in progress with a goal of being compliant by December 2020. Authoring Tool: Not Applicable
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria  9.2.19 (Web) 10.2.19 (non-web document) 11.2.1.19 (Software) 11.2.2.19 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)  2017 Section 508  501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Supports with Exceptions Authoring Tool: Not Applicable	Web: Not Applicable Electronic Docs: Not Applicable Software: Documentation and checklists have been updated in multiple production and SQA teams to ensure no seizure inducing content is included in newly produced simulations, all old simulations will also be compatible by June 2020. Authoring Tool: Not Applicable



2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria  • 9.2.20 (Web) • 10.2.20 (non-web document) – Does not apply • 11.2.1.20 (Software) – Does not apply • 11.2.2.20 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)  2017 Section 508  • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Not Applicable Electronic Docs: Not Applicable Software: Supports with Exceptions Authoring Tool: Not Applicable	Web: Not Applicable Electronic Docs: Not Applicable Software: Most main content can be accessed immediately using the keyboard, however some content links are repetitive. This is in progress with a goal of being compliant by June 2020. Authoring Tool: Not Applicable
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria  • 9.2.21 (Web) • 10.2.21 (non-web document) • 11.2.1.21 (Software) - Does not apply • 11.2.2.21 (Closed Software) - Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Supports with Exceptions Authoring Tool: Not Applicable	Web: Not Applicable Electronic Docs: Not Applicable Software: Of the samples used for the evaluation, titles were clear and informative. A full review of our simulations is in progress with a goal of being compliant by August 2020. Authoring Tool: Not Applicable



<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul>		
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria  9.2.22 (Web) 10.2.22 (non-web document) 11.2.1.22 (Software) 11.2.2.22 (Closed Software) - Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)  2017 Section 508  501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Supports with Exceptions Authoring Tool: Not Applicable	Web: Not Applicable Electronic Docs: Not Applicable Software: In the samples used for this evaluation content was presented in a meaningful way. A full review of our simulations is in progress with a goal of being compliant by August 2020. Authoring Tool: Not Applicable
<ul> <li>2.4.4 Link Purpose (In Context) (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.2.23 (Web)</li> <li>10.2.23 (non-web document)</li> <li>11.2.1.23 (Software)</li> <li>11.2.2.23 (Closed Software) - Does not apply</li> <li>11.6.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>	Web: Not Applicable Electronic Docs: Not Applicable Software: Supports with Exceptions Authoring Tool: Not Applicable	Web: Not Applicable Electronic Docs: Not Applicable Software: In the simulations sampled, links can be easily understood through the text description and context. A full review of our simulations is in progress with a goal of being compliant by August 2020. Authoring Tool: Not Applicable



2017 Section 508		
<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul>		
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria  9.2.27 (Web) 10.2.27 (non-web document) 11.2.1.27 (Software) 11.2.2.27 (Closed Software) 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)  2017 Section 508  501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Does Not Support Closed: Not Applicable Authoring Tool: Not Applicable	Web: Not Applicable Electronic Docs: Not Applicable Software: Language of content in our simulations is currently not indicated. This is in progress with a goal of being compliant by December 2020. Closed: Not Applicable Authoring Tool: Not Applicable
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria  • 9.2.29 (Web) • 10.2.29 (non-web document) • 11.2.1.29 (Software) • 11.2.2.29 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Supports Closed: Not Applicable Authoring Tool: Not Applicable	Web: Not Applicable Electronic Docs: Not Applicable Software: When the user changes the focus to an element in our simulations, no changes are initiated automatically. The user can easily understand and predict what will occur when moving the focus. Closed: Not Evaluated Authoring Tool: Not Evaluated



2017 Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)		
<ul> <li>602.3 (Support Docs)</li> <li>3.2.2 On Input (Level A)</li> <li>Also applies to: EN 301 549 Criteria</li> <li>9.2.30 (Web)</li> <li>10.2.30 (non-web document)</li> <li>11.2.1.30 (Software)</li> <li>11.2.2.30 (Closed Software) – Does not apply</li> <li>11.6.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>2017 Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable Electronic Docs: Not Applicable Software: Supports with Exceptions Authoring Tool: Not Applicable	Web: Not Applicable Electronic Docs: Not Applicable Software: In the simulations review for this evaluation, inputs resulted in predictable outcomes. A full review of our simulations is in progress with a goal of being compliant by August 2020. Authoring Tool: Not Applicable
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria  9.2.33 (Web) 10.2.33 (non-web document) 11.2.1.33 (Software) 11.2.2.33 (Closed Software) 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Supports with Exceptions Closed: Not Applicable Authoring Tool: Not Applicable	Web: Not Applicable Electronic Docs: Not Applicable Software: When the user provides wrong answers for quizzes etc. the user is informed of this. A full review of our simulations is in progress with a goal of being compliant by August 2020. Closed: Not Applicable Authoring Tool: Not Applicable



2017 Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)		
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria  9.2.34 (Web) 10.2.34 (non-web document) 11.2.1.34 (Software) 11.2.2.34 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)  2017 Section 508  501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: <b>Not Applicable</b> Electronic Docs: <b>Not Applicable</b> Software: <b>Supports</b> Authoring Tool: <b>Not Applicable</b>	Web: Not Applicable Electronic Docs: Not Applicable Software: When a user's input is required, instructions or labels are available to explain what user input is needed. Authoring Tool: Not Applicable
4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria  • 9.2.37 (Web) • 10.2.37 (non-web document) • 11.2.1.37 (Software) • 11.2.2.37 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs)	Web: <b>Not Applicable</b> Electronic Docs: <b>Not Applicable</b> Software: <b>Not Applicable</b> Closed: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b>	Web: Not Applicable Electronic Docs: Not Applicable Software: Simulation content is provided using the game engine Unity and this requirement is therefore not applicable. Closed: Not Applicable Authoring Tool: Not Applicable



<ul> <li>12.2.4 (Support Docs)</li> <li>2017 Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria  • 9.2.38 (Web) • 10.2.38 (non-web document) • 11.2.1.38 (Software) • 11.2.2.38 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)  2017 Section 508  • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Supports with Exception Closed: Not Applicable Authoring Tool: Not Applicable	Web: Not Applicable Electronic Docs: Not Applicable Software: Keyboard navigation was implemented in June 2019, however all simulations are currently in review to guarantee that all user interface components can be interacted with. Screen-reader is planned to be implemented by August 2020. Closed: Not Applicable Authoring Tool: Not Applicable
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria  9.2.5 (Web) 10.2.5 (non-web document) 11.2.1.5 (Software) 11.2.2.5 (Closed Software) – Does not apply 11.6.2 (Authoring Tool)	Web: <b>Not Applicable</b> Electronic Docs: <b>Not Applicable</b> Software: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b>	Web: Not Applicable Electronic Docs: Not Applicable Software: There is no live content in our simulations and this requirement is therefore not applicable. Authoring Tool: Not Applicable



<ul> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>2017 Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> </ul>		
<ul> <li>602.3 (Support Docs)</li> <li>1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria</li> <li>9.2.6 (Web)</li> <li>10.2.6 (non-web document)</li> <li>11.2.1.6 (Software)</li> <li>11.2.2.6 (Closed Software) - Does not apply</li> <li>11.6.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: <b>Not Applicable</b> Electronic Docs: <b>Not Applicable</b> Software: <b>Does Not Support</b> Authoring Tool: <b>Not Applicable</b>	Web: Not Applicable Electronic Docs: Not Applicable Software: Videos and interactive sequences does not have full audio descriptions currently, however, a captioned voice over is provided throughout our simulations. This is in progress with a goal of being compliant by August 2020. Authoring Tool: Not Applicable
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria  • 9.2.12 (Web) • 10.2.12 (non-web document) • 11.2.1.12 (Software)	Web: <b>Not Applicable</b> Electronic Docs: <b>Not Applicable</b> Software: <b>Supports</b> Authoring Tool: <b>Not Applicable</b>	Web: <b>Not Applicable</b> Electronic Docs: <b>Not Applicable</b> Software: Text and images of text have sufficient contrast. Authoring Tool: <b>Not Applicable</b>



<ul> <li>11.2.2.12 (Closed Software) – Does not apply</li> <li>11.6.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> 2017 Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> </ul>		
<ul> <li>602.3 (Support Docs)</li> <li>1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria</li> <li>9.2.13 (Web)  <ul> <li>10.2.13 (non-web document)</li> <li>11.2.1.13 (Software)</li> <li>11.2.2.13 (Closed Software)</li> <li>11.6.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>2017 Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable Electronic Docs: Not Applicable Software: Does Not Support Closed: Not Applicable Authoring Tool: Not Applicable	Web: Not Applicable Electronic Docs: Not Applicable Software: Text can currently not be resized. We have a goal of being compliant by March 2021. Closed: Not Applicable Authoring Tool: Not Applicable
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria  9.2.14 (Web) 10.2.14 (non-web document) 11.2.1.14 (Software)	Web: Not Applicable Electronic Docs: Not Applicable Software: Supports with Exceptions Closed: Not Applicable Authoring Tool: Not Applicable	Web: Not Applicable Electronic Docs: Not Applicable Software: Images of text was not used in the simulations reviewed for this assessment. A full review of our simulations is currently in progress with a goal of being compliant by August 2020.



<ul> <li>11.2.2.14 (Closed Software) – Does not apply</li> <li>11.6.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		Closed: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b>
2017 Section 508		
<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul>		
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria  • 9.2.24 (Web) • 10.2.24 (non-web document) – Does not apply • 11.2.1.24 (Software) – Does not apply • 11.2.2.24 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Software: <b>Does Not Support</b> Authoring Tool: <b>Not Applicable</b>	Software: There is currently only one way to locate pages within our simulations. We have a goal of being compliant by March 2021. Authoring Tool: <b>Not Applicable</b>
<ul> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria	Web: <b>Not Applicable</b> Electronic Docs: <b>Not Applicable</b>	Web: <b>Not Applicable</b> Electronic Docs: <b>Not Applicable</b>



<ul> <li>9.2.25 (Web)</li> <li>10.2.25 (non-web document)</li> <li>11.2.1.25 (Software)</li> <li>11.2.2.25 (Closed Software) – Does not apply</li> <li>11.6.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> 2017 Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Software: Supports with Exceptions Authoring Tool: Not Applicable	Software: Header and labels are clear and descriptive. A full review of our simulations is currently in progress with a goal of being compliant by August 2020. Authoring Tool: Not Applicable
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria  9.2.26 (Web) 10.2.26 (non-web document) 11.2.1.26 (Software) 11.2.2.26 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)  2017 Section 508  501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: <b>Not Applicable</b> Electronic Docs: <b>Not Applicable</b> Software: <b>Supports</b> Authoring Tool: <b>Not Applicable</b>	Web: Not Applicable Electronic Docs: Not Applicable Software: When navigating our content using a mouse or keyboard, it is clear which element the user is currently selecting or focusing on. Authoring Tool: Not Applicable
3.1.2 Language of Parts (Level AA) Also applies to:	Web: <b>Not Applicable</b> Electronic Docs: <b>Not Applicable</b>	Web: <b>Not Applicable</b> Electronic Docs: <b>Not Applicable</b>



<ul> <li>EN 301 549 Criteria</li> <li>9.2.28 (Web)</li> <li>10.2.28 (non-web document)</li> <li>11.2.1.28 (Software) – Does not apply</li> <li>11.2.2.28 (Closed Software) – Does not apply</li> <li>11.6.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>2017 Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Software: Does Not Support Authoring Tool: Not Applicable	Software: This is currently in progress with a goal of being compliant by March 2021. Authoring Tool: <b>Not Applicable</b>
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria  9.2.31 (Web) 10.2.31 (non-web document) – Does not apply 11.2.1.31 (Software) – Does not apply 11.2.2.31 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)  2017 Section 508  501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool)	Web: <b>Not Applicable</b> Electronic Docs: <b>Not Applicable</b> Software: <b>Supports</b> Authoring Tool: <b>Not Applicable</b>	Web: Not Applicable Electronic Docs: Not Applicable Software: Navigation mechanisms which are used on multiple pages have consistent placement and order unless directly changed by the user. Authoring Tool: Not Applicable



602.3 (Support Docs) – Does not apply to non-web docs		
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria  9.2.32 (Web) 10.2.32 (non-web document) – Does not apply 11.2.1.32 (Software) – Does not apply 11.2.2.32 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)  2017 Section 508  501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Web: <b>Not Applicable</b> Electronic Docs: <b>Not Applicable</b> Software: <b>Supports</b> Authoring Tool: <b>Not Applicable</b>	Web: <b>Not Applicable</b> Electronic Docs: <b>Not Applicable</b> Software: Components with similar functionality appear consistently across pages. Authoring Tool: <b>Not Applicable</b>
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria  9.2.35 (Web) 10.2.35 (non-web document) 11.2.1.35 (Software) 11.2.2.35 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs)	Web: <b>Not Applicable</b> Electronic Docs: <b>Not Applicable</b> Software: <b>Supports</b> Authoring Tool: <b>Not Applicable</b>	Web: <b>Not Applicable</b> Electronic Docs: <b>Not Applicable</b> Software: Hints are available for some difficult tasks, however challenging the students to complete a task themselves is part of the purpose of the content. Authoring Tool: <b>Not Applicable</b>



• 12.2.4 (Support Docs) 2017 Section 508		
<ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria  9.2.36 (Web) 10.2.36 (non-web document) 11.2.1.36 (Software) 11.2.2.36 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)  2017 Section 508  501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: <b>Not Applicable</b> Electronic Docs: <b>Not Applicable</b> Software: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b>	Web: Not Applicable Electronic Docs: Not Applicable Software: This is not applicable for within our simulations. Authoring Tool: Not Applicable
1.2.6 Sign Language (Prerecorded) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: <b>Not Evaluated</b>	Web: Not Evaluated
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply	Web: Not Evaluated	Web: Not Evaluated



2017 Section 508 – Does not apply		
1.2.8 Media Alternative (Prerecorded) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
1.2.9 Audio-only (Live) (Level AAA) Also applies to: EN 301 549 Criteria- Does not apply 2017 Section 508 - Does not apply	Web: Not Evaluated	Web: Not Evaluated
1.4.6 Contrast Enhanced (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: <b>Not Evaluated</b>	Web: Not Evaluated
1.4.7 Low or No Background Audio (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: <b>Supports</b>	Web: Users can adjust background audio separately by clicking a sound button on the "labpad".
1.4.8 Visual Presentation (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: <b>Not Evaluated</b>	Web: <b>Not Evaluated</b>
1.4.9 Images of Text (No Exception) Control (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
2.1.3 Keyboard (No Exception) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: <b>Not Evaluated</b>	Web: <b>Not Evaluated</b>



2.2.3 No Timing (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: <b>Not Evaluated</b>	Web: Not Evaluated
2.2.4 Interruptions (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: <b>Not Evaluated</b>	Web: Not Evaluated
2.2.5 Re-authenticating (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: <b>Not Evaluated</b>	Web: Not Evaluated
2.3.2 Three Flashes (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: Supports with Exceptions	Web: Documentation and checklists have been updated in multiple production and SQA teams to ensure no seizure inducing content is included in newly produced simulations, however our SQA team is still reviewing existing simulations for potentially seizure inducing content.
2.4.8 Location (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: <b>Not Evaluated</b>	Web: Not Evaluated
2.4.9 Link Purpose (Link Only) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: <b>Not Evaluated</b>	Web: Not Evaluated
2.4.10 Section Headings (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
3.1.3 Unusual Words (Level AAA) Also applies to:	Web: Not Evaluated	Web: Not Evaluated



EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply		
3.1.4 Abbreviations (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
3.1.5 Reading Level (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
3.1.6 Pronunciation (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
3.2.5 Change on Request (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: <b>Not Evaluated</b>	Web: Not Evaluated
3.3.5 Help (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: <b>Not Evaluated</b>	Web: Not Evaluated
3.3.6 Error Prevention (All) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: Not Evaluated	Web: <b>Not Evaluated</b>